



Utilities Assistance



INDIANAPOLIS OFFICE
300 E. FALL CREEK
PKWY N. DR., STE. 300
INDIANAPOLIS, IN 46205
317-283-6516

D.C. OFFICE
2135 RAYBURN HOUSE
OFFICE BUILDING
WASHINGTON, D.C. 20515
202-225-4011

CARSON.HOUSE.GOV

Scan below with phone
camera for a full list of
Housing and Utilities
Resources



www.chipindy.org/wp-content/uploads/2025/02/CHIP-Handbook-of-Help-2025-GH-final.pdf

1 Apply for IndyEAP

Before offering assistance, many local agencies require an application with the federal Energy Assistance Program (IndyEAP) as a first step. IndyEAP provides financial help to income-eligible households in Marion County during the winter. See Page 3 for information on how to apply.

ALL APPLICANTS FOR THE INDYEAP (EVEN THOSE WHO ARE NOT APPROVED) ARE PROTECTED FROM DISCONNECTIONS BETWEEN DECEMBER 1ST AND MARCH 15TH

2 Contact the Utility Companies

Citizens Energy Group (natural gas, water, and waste-water) and AES Indiana (electric) offer programs to help, but the first step is applying for IndyEAP. Email your proof of application to AES at aesindianaep@aes.com and call Citizens at 317-924-3311 to ensure that your accounts are protected from disconnect during the annual IndyEAP shutoff moratorium.

AES and Citizens also often negotiate payment plans with individuals who want to pay their bill but can't pay in full. Call AES at 317-261-8111 and Citizens at 317-924-3311 and ask about your options.

3 Call 2-1-1 & Local Agencies for Assistance

Help is just a phone call away. Dial or text 2-1-1 to get connected to community navigators who will refer you to local sources of support. Additional resources are located on the following pages.



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Scan to find which
township you live in



indy.gov/workflow/find-your-elected-official

Township Trustees Providing Utility Assistance

Township trustees offer emergency assistance to qualifying residents. Please call before visiting in-person. They may send you initial forms to complete and you may need to bring in certain documents.

Center Township

300 East Fall Creek Parkway North Drive, Indianapolis, IN 46205
317-633-3610
centergov.org/townshipassistance

Decatur Township

5410 South High School Road, Indianapolis, IN 46221
317-856-6600
www.in.gov/townships/decatur49/departments/decatur-township-trustee

Franklin Township

6231 South Arlington Ave, Indianapolis, IN 46237
317-780-1700
franklintownshipindiana.org/trustee/

Lawrence Township

4455 McCoy Street, Lawrence, IN 46226
317-890-0011
lawtwp.org

Perry Township

4925 Shelby Street, Suite 400, Indianapolis, IN 46227
317-788-4815
perrtownship-in.gov

Pike Township

5665 Lafayette Road, Indianapolis, IN 46254
317-291-5801
visitpiketownship.dream.press

Warren Township

501 North Post Road, Suite B, 46219
317-327-8947
warrentownshiptrustee.org

Washington Township

5302 North Keystone Ave, Suite E, Indianapolis, IN 46220
317-327-8800
washtwp.org

Wayne Township

5401 W Washington Street, Indianapolis, IN 46241
317-241-4191
waynetwp.org



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Scan for assistance
with a federal agency
from Congressman
Carson



[carson.house.gov/help-
from-andre/help-federal-
agency](http://carson.house.gov/help-from-andre/help-federal-agency)

Indianapolis Organizations Providing Utility Assistance

IndyEAP (John Boner Center) *(available Oct. 1 - April 20)*

2236 E 10th St, Door #2
317-808-2378

indyead@jbncenters.org

Apply Online: indyead.org

*Apply early! Applications are
processed in order of receipt with
priority for crisis applicants.*

Edna Martin Christian Center

2605 E 25th St
317-637-3776

info@ednamartincc.org

M.L.K. Center

40 W 40th St
317-923-4581

Terrence@mlkcenterindy.org

Concord Neighborhood Center

1310 S Meridian St
317-637-4376

www.concordindy.org

Catholic Charities

1435 N Illinois St
317-236-1512

www.helpcreatehope.org

Community Action of Greater Indianapolis (CAGI)

3266 N Meridian St, Ste 200
317-396-1800

askcagi@cagi-in.org

Sheperd Community Center

4107 E Washington St
317-375-0203

shepherdcommunity.org

Eastern Star Church CARE Response Ministry

5719 Massachusetts Ave
317-547-5483

wecare@easternstarchurch.org

Community Alliance of the Far East Side (CAFE)

902 E 38th St
317-890-3288

www.cafeindy.org/contact

Hawthorne Community Center

2440 W Ohio St
317-637-4312

www.hawthornecenter.org

Dollar Energy Fund Power of Change Program

1-888-282-6816

www.dollarenergy.org/need-help/

United Way Winter Assistance Fund *(seasonal availability)*

2955 N Meridian St, Ste 300
317-923-1466

www.uwci.org/waf

Indianapolis Urban League

777 Indiana Ave
317-693-7603

www.indplsul.org

Salvation Army Central Indiana Area Command

1-800-589-1037

www.salvationarmyusa.org

AES Indiana Weatherization Program

866-908-4915

[www.aesindiana.com/free-
energy-savings-kit](http://www.aesindiana.com/free-energy-savings-kit)

Indiana Veteran's Center *(veterans only)*

777 N Meridian St, Ste 300
317-232-3910

www.in.gov/dva

HVAF of Indiana *(veterans only)*

45 E 10th St

317-951-0688

hvaf@hvaf.org